

SAFEGUARDING NEWSLETTER



WELCOME PARENTS & CARERS!

Dear Parents and Carers,

Welcome to our November Safeguarding Update.

As the term continues, we want to thank families for working with us to keep every child at Phoenix safe, happy and ready to learn. This month, we're focusing on resilience, inclusion and wellbeing – both in school and online. Please take a few moments to read through our key messages below.

The Phoenix Safeguarding Team

MANAGING WORRIES



As the winter months approach and routines get busier, some children may feel anxious or worried. Encourage your child to talk openly about how they feel – no worry is too small to share. Remind them of the trusted adults they can talk to both at home and in school. Small acts of kindness, listening, and positive connections make a big difference to wellbeing. If you have any concerns about your child's mental health or happiness, please reach out to a member of our Safeguarding or Pastoral Team for support.

PUT YOUR PHONE AWAY



Please avoid using your phone on the yard. Take the chance to chat to your child instead - they love sharing their day with you. Phones down, smiles up!

ATTENDANCE



Good attendance makes a huge difference to a child's learning, confidence and friendships. Every day counts – missing just one day every two weeks adds up to more than a week of lost learning over the year.

We know children can be unwell at times, but please make sure absences are only taken when absolutely necessary and contact school on the first day if your child can't attend. Please remember that holidays during term time can't be authorised, and arriving on time is just as important as attending every day. Thank you for helping us give every child the best chance to succeed.

Attendance Fact:

Being just 5 minutes late every day adds up to over 3 days of lost learning across the school year.

"Every day in school is a step towards success."

ADDRESSING RACIST LANGUAGE

We've had a few incidents of racist language being used in school recently. Unfortunately, this reflects a wider issue currently being reported across Liverpool. At Phoenix, racism is never tolerated – our focus is on educating children about respect and inclusion, and supporting them to make better choices.

How families can help at home

- Be clear that racist words are never “just lyrics” or “only a joke.”
- Talk about where children may hear such words – in songs, podcasts, videos or games – and explain that repetition still causes harm.
- Model positive language and challenge stereotypes calmly.
- Encourage upstander phrases such as “That’s not kind” or “Please don’t use that word.”
- Check and discuss online content, playlists and gaming chats.
- Share diverse stories, books and films to celebrate difference.

What we do in school

We address any incidents promptly, support those affected and work with families to reinforce expectations at home.

If you or your child are concerned about racist language or behaviour, please speak to your child’s teacher or a member of the Safeguarding Team. Together, we can ensure Phoenix remains a safe and respectful place for everyone.



ONLINE SAFETY - SHARING & INFLUENCERS

Children are spending more time online, and many follow influencers or content creators on platforms like YouTube, TikTok and Instagram. This month, we’re encouraging pupils to think critically about who they follow and what they share. Not everything online is true or appropriate, even if it looks popular. Remind your child to stop and think: “Would I say or show this in real life?” before posting or sharing. Families can find helpful guides on the National Online Safety or ThinkUKnow websites to support conversations at home.



We encourage all parents to talk regularly with their children about their online activity, use parental controls where needed, and ensure they only use age-appropriate apps. Together, we can help our children enjoy the internet safely.